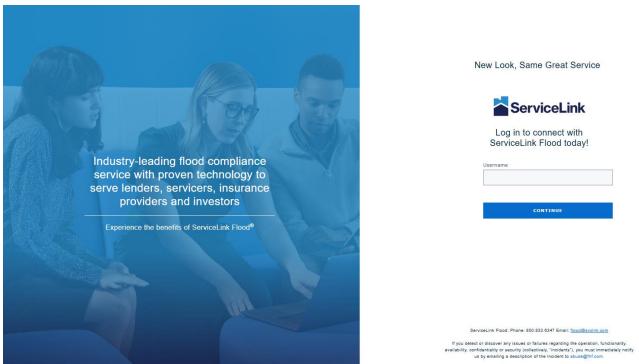


ServiceLink National Flood: New look, same great service and people



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To improve the security of your account, we're introducing a new look and login process powered by **Okta**, a leading identity provider. Soon you will log in using your email address through Okta and complete **Multi-Factor Authentication (MFA)** for added protection.

Why we're doing this:

- Stronger protection against unauthorized access.
- Compliance with modern security best practices.
- Improved user experience and account recovery options.

If you have questions or need help during the transition, please contact your account manager or flood support at 800.833.6347 option 2 or flood@svclnk.com.

Thank you for your continued trust, **The ServiceLink Flood Team**